

Spring Edition
2014



Termite & Pest Control
Charter #1503

The Bug Man, LLC

Quarterly Bug Bytes

Protect Your Investment

Spring showers bring May flowers... and pesky termites! Most of us are somewhat familiar with the fact that termites cause a lot of damage to homes. Some estimate that they cause \$5 billion in damage each year. Due to the fact that they usually tunnel up behind the interior drywall as well as brick and exterior siding of homes, they can go undetected for quite a while.

However, we think it is important to point out that like many insects, termites hold a very important, beneficial role, ecologically speaking. They are designed to help break down dead and decaying trees to improve the soil. While they're

at it they even aerate the soil! This activity is quite important to the health of our forests. So, there is a fine balance in protecting your home as well as the environment. We take this responsibility very seriously at The Bug Man!

If you suspect your home has termites or you would like us to just perform a thorough inspection, then please call us today and we are happy to schedule an appointment with you.

Springtime Pests

Spring is the season when all of those sleeping spiders and insects wake up and start marching. Everything becomes active! Especially, the ants! If there is a lot of rain this season then they are driven up out of the ground and seek shelter in a drier location. Sometimes it's the inside of your home. If you see them in or around your home then please let us know so that we can bring it to your technician's attention.



We now accept ACH (checking account) payments in addition to cash, check, Visa, MasterCard, and Discover. You may pay as you go, or for your convenience, we can auto-bill your payment to your checking or credit card account. Call our office for more details.



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Bugs Are Our Business!



The Bug Man Services:

- 4 Seasons Pest Control Service with optional Flea Service Add-On
- One-Time Pest Control Service
- Mosquito Service (seasonal)
- Termite Service - FREE Inspection and Quote
- WDI Reports
- Flea/Tick Treatment
- Brown Recluse Spider Infestation Treatment
- Roach Infestation Treatment
- Rodent Service (Rats and Mice)

Please call for more information.

615-217-7284

E-Files

Our technicians now have a new tool in their belt to help assist in managing your pest problems! We have transitioned to an electronic documentation system. In the past, technicians have written their product useage on a form, which we scanned & kept in your file. It was not always easy for them to access that information when they were at homes and trying to solve a problem onsite. Knowing exactly what was used at your home greatly helps your technician form a better treatment plan. Especially, when there is a persistent problem.

Going forward, that information will now be input into their handheld device and will be available to them while they are at your home on future visits. Your technician will leave a basic service ticket with you. The service report with product usage will then be emailed to the address(s) that we have on file and also available on your online account. Of course, we

don't want to lose touch with your needs. So, please let us know if you have constructive feedback so that we can provide you with the best possible service.

Flea Prevention

We heard your cries and we added a flea *prevention* program! This service can be done with your seasonal pest control service and will give you flea prevention all year long. Please call today or ask your technician for more information!

Mosquito Service

We are gearing up again to start our regular mosquito service in May! If you need us to start sooner, then just let us know. Also, if you would like to have service done before Memorial Day weekend or other special event then please let us know, in advance. This is a very popular service and, unfortunately, it books up early.

Employee Spotlight: Daniel Lambert

Daniel Lambert was born and raised in the Tekonsha Michigan area. He served in the U.S. Navy during Operation Desert Storm in 1991. He was stationed in Bahrain and cruised aboard the USS Dwight D. Eisenhower.

Daniel and his family moved to Tennessee 10 years ago. He and his wife, Rhonda, have 3 children: Tyler (23), Cody (21), and Kaitlin (17). In his free time, Daniel enjoys farming. At this time he has chickens and pigs. He is also an avid Vietnam history buff.

The Bug Man was fortunate enough to add this great guy to our family 5 years ago. He has a great sense for insect behavior and solves challenging situations very well. We depend on him at The Bug Man to help train new employees as well as work with current employees to further their skills. Daniel is an all-around great guy and has a fantastic sense of humor. He always keeps us laughing and guessing!

